

Brighton and Hove Health Overview and Scrutiny Committee

Care Quality Commission (CQC) Report

September 2011

Brighton and Sussex 
University Hospitals
NHS Trust

Introduction

The Care Quality Commission commits to visit organisations every two years as a planned visit. This visit would involve reviewing the 16 clinical outcomes of the Essential Standards for Quality and Safety to ensure compliance.

On occasion, the CQC will visit an organisation as part of a responsive visit. This may result from information the CQC gathers about the organisation which may include complaints, clinical incidents and information from external agencies. This visit is unannounced and would seek to review compliance for the outcomes where concerns have been raised. The focus of the visit involves people who use the services, observing care provided at the location and may also involve reviewing the records for the people who use the services to assess their outcomes.

The visit usually lasts for one day and will depend on the concerns raised. The visit may last longer if more information is sought. The visit will usually involve a team of inspectors. The CQC would determine whether the organisation is compliant or needs to improve the standards that the organisations patients receive.

The CQC publish the report on their website following the visit with any recommendations.

Care Quality Commission Visit

The CQC carried out a visit to the Royal Sussex County Hospital on 5 July 2011 because concerns were identified in relation to seven outcomes:

- * Respecting and involving people who use services
- * Consent to care and treatment
- * Care and welfare of people who use services
- * Meeting nutritional needs
- * Cleanliness and infection control
- * Management of medicines
- * Safety and suitability of premises

All the information held about the organisation was reviewed prior to the visit. Seven assessors visited and surveyed people who use services, observed how people were being cared for, talked with people who use services and staff, checked the Trusts records, and looked at records of people who use services. The CQC recommended minor improvement actions on five of the outcomes.

The CQC were satisfied that the Royal Sussex County Hospital were compliant for cleanliness and infection control and the management of medicines.

A report was sent by the CQC on 18th July to the Chief Executive. It was checked for factual accuracy. An action plan has been agreed with the CQC and discussed by the Trust Quality and Safety Committee on 1st September. The action plan identifies the initiatives and measures the Trust will use to ensure that the recommendations made by the CQC are addressed. It will be presented to the Trust Board on 26th September 2011.

The Trust will monitor progress quarterly at the Trust Quality and Safety Committee and provide evidence to the CQC as part of regular reports. The CQC may visit again unannounced to ensure they are satisfied with the progress by the trust.

The full report can be accessed on the CQC website:

[http://caredirectory.cqc.org.uk/db/documents/RXH Brighton and Sussex University Hospitals NHS Trust RXH01 Royal Sussex County Hospital RoC 201107.pdf](http://caredirectory.cqc.org.uk/db/documents/RXH_Brighton_and_Sussex_University_Hospitals_NHS_Trust_RXH01_Royal_Sussex_County_Hospital_RoC_201107.pdf)

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